



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Art Unit 2141
Examiner Le Hien Luu

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JAN 16 2003

Technology Center 2100

In Re: Musa Hanhan
Case: P3313CIP
Serial No.: 09/405,335
Filed: 09/24/99
Subject: Method and Apparatus for Data-Linking a Mobile
Knowledge Worker to Home Communication-Center
Infrastructure

To: The Commissioner of Patents and Trademarks
Washington, D.C. 20231

Dear Sir;

Response *GF*

All of the claims standing for examination are reproduced below. The claims herein amended are marked (Amended). Those claims left unchanged are marked (Unchanged).

Sub F1
E1
1. (Fourth Amendment) In a communication center having agent workstations, a system for enabling a remote agent, using a light computerized device having insufficient power to operate as a workstation of the communication center, to access and operate as an agent with full access to data and software tools of the communication center, the system comprising:

- a proxy server executing a software suite;
- a workstation at the communication center;
- a local area network (LAN) connecting the proxy server, the